



WCNA Registration Changes, Cancellations & Refunds

NO refunds, cancellations, or exchanges can be made on pre-registration merchandise after **30 April 2024**.

NO refunds or cancellations can be made on registrations or events after **1 June 2024**.

All registrations and pre-registration merchandise must be picked up on-site.

We do not mail pre-registration packages or merchandise.

Registration Packages will NOT be split up. It is very important to remember that *one person must pick up the entire registration package*, including all guest registrations, pre-registration merchandise, and event tickets. The person who purchased the registration is the only one who received an email confirmation. If you purchased registrations for other people, they did not receive any communication about the registration package.

Be aware: *If you forward your confirmation email to anyone, this will give them access to add, subtract, or change your registration, and to pick up your entire registration package, including event tickets and pre-registration merchandise.*

Please use the table below to aid you in making changes to your registration package.




Registration Package	Prior to 30 April	Choices	1 May through 1 June	Choices	After 1 June
Registration only 	I want a full refund.	Email wcna@na.org with your request. We will refund the full amount paid.	I want a full refund.	Email wcna@na.org with your request. We will refund the full amount paid.	<p>The deadline for any changes or refunds has passed.</p> <p>You can email your registration confirmation to someone who is attending. They can pick up the registration for themselves, give it to a newcomer or to someone else. We do not check ID when the barcode is presented onsite. Do not forward your confirmation to more than one person.</p> <p>If you wish to donate your registration to a newcomer, email wcna@na.org with your request.</p>
Registration w/Newcomer Contribution 	<ol style="list-style-type: none"> I want a refund for my registration. Keep the newcomer contribution. I want a full refund. 	<ol style="list-style-type: none"> Email wcna@na.org with your request. We will refund the amount paid, minus the newcomer contribution. Email wcna@na.org with your request. We will refund the amount paid. 	<ol style="list-style-type: none"> I want a refund for my registration. Keep the newcomer contribution. I want a full refund. 	<ol style="list-style-type: none"> Email wcna@na.org with your request. We will refund the amount paid, minus the newcomer contribution. Email wcna@na.org with your request. We will refund the amount paid. 	<p>The deadline for any changes or refunds has passed.</p> <p>You can email your registration confirmation to someone who is attending. They can pick up the registration for themselves, give it to a newcomer or to someone else. We do not check ID when the barcode is presented onsite. Do not forward your confirmation to more than one person.</p> <p>If you wish to donate your entire registration to a newcomer, email wcna@na.org with your request.</p>






Hotel Cancellations

Any hotel reservation cancelled at any time after the reservation is made will incur a cancellation fee of \$75.

If you have made hotel reservations and need help, contact ConferenceDirect M–F, 9am–8pm Eastern Time.
 +1/844.460.9824 US | +1/704.419.8426 international
wcna@conferencedirect.com

Registration Package	Prior to 30 April	Choices	1 May through 1 June	Choices	After 1 June
Registration w/ Tickets 	<ol style="list-style-type: none"> I want to add or remove tickets. I want a full refund. 	<ol style="list-style-type: none"> Sign into your registration and make changes. If your ending balance is greater than what you originally paid, pay to complete your changes. If you are owed money, we will refund the balance owed. Email wcna@na.org with your request. We will refund the full amount paid. 	<ol style="list-style-type: none"> I want to add or remove tickets. I want a full refund. 	<ol style="list-style-type: none"> Sign into your registration and make any changes. If your ending balance is greater than what you originally paid, pay to complete your changes. If you are owed money, we will refund the balance owed. Email wcna@na.org with your request. We will refund the full amount paid. 	<p>The deadline for any changes or refunds has passed.</p> <p>If you wish to transfer your registration package or have someone who is attending pick it up for you, simply email your registration confirmation to that person. We do not check ID when the barcode is presented onsite. Do not forward your confirmation to more than one person.</p> <p>If you wish to donate your entire registration to a newcomer, email wcna@na.org with your request.</p>
Registration w/Tickets and Newcomer Contribution 	<ol style="list-style-type: none"> I want to add or remove tickets. I want to cancel my registration and tickets, but keep the newcomer contribution. I want a full refund. 	<ol style="list-style-type: none"> Sign into your registration and make changes. If your ending balance is greater than what you originally paid, pay to complete your changes. If you are owed money, we will refund you the balance owed to you. Email wcna@na.org with your request. We will refund the amount paid, minus the newcomer contribution. Email wcna@na.org with your request. We will refund the full amount paid. 	<ol style="list-style-type: none"> I want to add or remove tickets. I want to cancel my registration and tickets but keep the newcomer contribution. I want a full refund. 	<ol style="list-style-type: none"> Sign into your registration and make any changes. If your ending balance is greater than what you originally paid, pay to complete your changes. If you are owed money, we will refund you the balance owed to you. Email wcna@na.org with your request. We will refund the amount paid, minus the newcomer contribution. Email wcna@na.org with your request. We will refund the full amount paid. 	<p>The deadline for any changes or refunds has passed.</p> <p>If you wish to transfer your registration package or have someone who is attending pick it up for you, simply email your registration confirmation to that person. We do not check ID when the barcode is presented onsite. Do not forward your confirmation to more than one person.</p> <p>If you wish to donate your entire registration to a newcomer, email wcna@na.org with your request.</p>
Registration w/ Merchandise 	<ol style="list-style-type: none"> I want to add or remove merchandise. I want a full refund. 	<ol style="list-style-type: none"> Sign into your registration and make any changes. If your ending balance is greater than what you originally paid, pay to complete your changes. If you are owed money, we will refund you the balance owed to you. Email wcna@na.org with your request. We will refund the full amount paid. 	<ol style="list-style-type: none"> I want to add or remove merchandise. I want a full refund. 	<p>The deadline for changes or refunds to merchandise has passed. Pre-registration merchandise is not available without an active registration.</p> <ol style="list-style-type: none"> You cannot make any changes to your merchandise purchases. If you wish to receive your merchandise but cannot attend, you will need to forward your confirmation email to someone who is attending the convention. They can pick up your entire package for you. We do not check ID when the barcode is presented onsite. 	<p>The deadline for any changes or refunds has passed. Pre-registration merchandise is not available without an active registration.</p> <p>If you wish to transfer your registration package or have someone who is attending pick it up for you, simply email your registration confirmation to that person. We do not check ID when the barcode is presented onsite. Do not forward your confirmation to more than one person.</p> <p>If you wish to donate your entire registration to a newcomer, email wcna@na.org with your request.</p>

Registration Package	Prior to 30 April	Choices	1 May through 1 June	Choices	After 1 June
Registration w/ Merchandise and Newcomer Contribution 	<ol style="list-style-type: none"> I want to add or remove merchandise. I want to cancel my registration and merchandise, but keep the newcomer contribution. I want a full refund. 	<ol style="list-style-type: none"> Sign into your registration and make any changes. If your ending balance is greater than what you originally paid, pay to complete your changes. If you are owed money, we will refund you the balance owed to you. Email wcna@na.org with your request. We will refund the amount paid, minus the newcomer contribution. Email wcna@na.org with your request. We will refund the full amount paid. 	<ol style="list-style-type: none"> I want to add or remove merchandise. I want to cancel my registration and merchandise but keep the newcomer contribution. I want a full refund. 	<p>The deadline for changes or refunds to merchandise has passed. Pre-registration merchandise is not available without an active registration.</p> <ol style="list-style-type: none"> You cannot make any changes to your merchandise purchases. Email wcna@na.org with your request. We will refund the cost for registration, but merchandise is not refundable after 30 April. If you wish to receive your merchandise, you will need to forward your confirmation email to someone who is attending the convention. They can pick up your entire package for you. We do not check ID when the barcode is presented onsite at registration. <p>Do not forward your confirmation to more than one person.</p>	<p>The deadline for any changes or refunds has passed. Pre-registration merchandise is not available without an active registration.</p> <p>If you wish to transfer your registration package or have someone who is attending pick it up for you, simply email your registration confirmation to that person. We do not check ID when the barcode is presented onsite. Do not forward your confirmation to more than one person.</p> <p>If you wish to donate your entire registration to a newcomer, email wcna@na.org with your request.</p>
Registration w/ Merchandise and Tickets 	<ol style="list-style-type: none"> I want to add or remove tickets and/or merchandise. I want a full refund. 	<ol style="list-style-type: none"> Sign into your registration and make any changes. If your ending balance is greater than what you originally paid, pay to complete your changes. If you are owed money, we will refund you the balance owed to you. Email wcna@na.org with your request. We will refund the full amount paid. 	<ol style="list-style-type: none"> I want to add or remove tickets and/or merchandise. I want a full refund. 	<p>The deadline for changes or refunds to merchandise has passed. Pre-registration merchandise is not available without an active registration.</p> <ol style="list-style-type: none"> You cannot make any changes to your merchandise purchases. Sign into your registration and make any ticket changes. If your ending balance is greater than what you originally paid, pay to complete your changes. If you are owed money, we will refund you the balance owed to you. Email wcna@na.org with your request. We will refund the amount paid for registration, but merchandise is not refundable after 30 April. 	<p>The deadline for any changes or refunds has passed. Pre-registration merchandise is not available without an active registration.</p> <p>If you wish to transfer your registration package or have someone who is attending pick it up for you, simply email your registration confirmation to that person. We do not check ID when the barcode is presented onsite. Do not forward your confirmation to more than one person.</p> <p>If you wish to donate your entire registration to a newcomer, email wcna@na.org with your request.</p>

Registration Package	Prior to 30 April	Choices	1 May through 1 June	Choices	After 1 June
<p>Registration w/ Merchandise, Tickets, and Newcomer Contribution</p> 	<ol style="list-style-type: none"> 1. I want to add or remove tickets and/or merchandise. 2. I want to cancel my registration, tickets, and merchandise, but keep the newcomer contribution. 3. I want a full refund. 	<ol style="list-style-type: none"> 1. Sign into your registration and make any changes. If your ending balance is greater than what you originally paid, pay to complete your changes. If you are owed money, we will refund you the balance owed to you. 2. Email wcna@na.org with your request. We will refund the amount paid, minus the newcomer contribution 3. Email wcna@na.org with your request. We will refund the full amount paid. 	<ol style="list-style-type: none"> 1. I want to add or remove tickets and/or merchandise. 2. I want to cancel my registration, tickets and merchandise, but keep the newcomer contribution. 3. I want to cancel my tickets but keep my registration, merchandise, and newcomer contribution. 4. I want a full refund. 	<p>The deadline for changes or refunds to merchandise has passed. Pre-registration merchandise is not available without an active registration.</p> <ol style="list-style-type: none"> 1. You can no longer make any changes to merchandise purchases. Sign into your registration and make any changes to your tickets. If your ending balance is greater than what you originally paid, pay to complete your changes. If you are owed money, we will refund you the balance owed to you. 2. Email wcna@na.org with your request. We will refund the cost for registration, but merchandise is not refundable after 30 April. 3. If you wish to have your tickets refunded but you still want to receive your merchandise, sign into your registration and make changes to your tickets. If you are owed money, we will refund you the balance owed to you. 4. If you do not plan to attend the convention yourself, you may forward your registration confirmation to someone who is attending. They can pick up your registration and merchandise for you. We do not check ID when the barcode is presented onsite at registration. Do not forward your confirmation to more than one person. 	<p>The deadline for any changes or refunds has passed. Pre-registration merchandise is not available without an active registration.</p> <p>If you wish to transfer your registration package or have someone who is attending pick it up for you, simply email your registration confirmation to that person. We do not check ID when the barcode is presented onsite. Do not forward your confirmation to more than one person.</p> <p>If you wish to donate your entire registration to a newcomer, email wcna@na.org with your request.</p>